Why Sunview's ChangeGear?

ITIL Out-of-the-Box

- Pre-defined ITIL process workflow
- Adheres to ITIL best practices
- Integrated with other ITIL Service Support disciplines

Easy to Use

- Intuitive web user interface
- Simple to navigate
- Quick & easy access to information
- Pre-configured business templates

Simple to Deploy

- Fast installation & setup
- Pre-configured settings & templates
- Built-in Active Directory & LDAP integration

Immediate ROI

- Rapid deployment (in weeks not months)
- Key ITIL processes defined out-of-box
- Easy-to-use UI promotes fast user adoption
- Pre-defined compliance reports

ChangeGear®

Scalable Architecture

- Built on .NET framework
- Designed to support large numbers of users & IT components
- Virtualized environments supported

Effortless Customization

- Customize forms and fields with no coding
- Configure workflows to match business needs
- Rapid setup of notifications and approvals

Seamless Integration

- Single integrated ITIL Service Management solution
- Easy 3rd party application integration
- Promotes data integrity

Lower TCO

- Simple to manage and maintain
- Minimum infrastructure required
- Limited end user training required